

## **Culture: Health Care & Education**

### ◆ [Linguistic and Cultural Competence in Health Care](#)

<http://www.omhrc.gov/templates/browse.aspx?lvl=1&lvlID=3>

Provided by US Department of Office of Minority Health

The website includes a variety of cultural and educational materials for health professions to improve cultural and linguistic competence.

### ◆ [Culture and Language Learning](#)

<http://www.carla.umn.edu/culture/>

The Culture and Language Learning initiatives sponsored by CARLA explore the connection between language and culture learning in an interdisciplinary manner especially in educational contexts.

### ◆ [Cultural and Linguistic Diversity in Education](#)

[http://portal.unesco.org/education/en/ev.php-URL\\_ID=19740&URL\\_DO=DO\\_TOPIC&URL\\_SECTION=201.html](http://portal.unesco.org/education/en/ev.php-URL_ID=19740&URL_DO=DO_TOPIC&URL_SECTION=201.html)

Provided by UNESCO

The website contains basic but comprehensive information about linguistic and cultural diversity in education areas.

### ◆ [National Center for Cultural Competence](#)

<http://www11.georgetown.edu/research/gucchd/nccc/>

Provided by National Center for Cultural Competence

This site gives the definition of cultural and linguistic competence with conceptual frameworks. There are also guides for competent patient care to culturally and linguistically diverse groups.

### ◆ [Hospitals, Language, and Culture: A Snapshot of the Nation Finding from a national study of 60 hospitals](#)

[http://www.jointcommission.org/NR/rdonlyres/E64E5E89-5734-4D1D-BB4D-C4ACD4BF8BD3/0/hlc\\_paper.pdf](http://www.jointcommission.org/NR/rdonlyres/E64E5E89-5734-4D1D-BB4D-C4ACD4BF8BD3/0/hlc_paper.pdf)

This report is a qualitative cross-sectional study designed to provide a snapshot of how sixty hospitals across the country are providing health care to culturally and linguistically diverse patient populations.

## **Language & culture**

### ◆ [Countries of the World](#)

[http://www.studentsoftheworld.info/menu\\_infopays.html](http://www.studentsoftheworld.info/menu_infopays.html)

This website contains various information about geography, maps, flags, statistics, photos and cultural materials all countries of the world through interactive maps.

### ◆ [Iranian Cultural & Information Center](#)

<http://persia.org/>

This website offers a wealth of information on Iranian culture, history, literature, food, and more, and offers images of Iran that we don't typically see in the media.

### ◆ [Country Insights](#)

[http://www.intercultures.ca/cil-cai/country\\_insights-en.asp?lvl=8](http://www.intercultures.ca/cil-cai/country_insights-en.asp?lvl=8)

This website is full of country facts and cultural information over the world. The Country Insights section even describes what managerial styles are preferred in different countries, and what that means to Canadians (who are in some ways similar to people in the US).

### ◆ [Language & Culture: Vietnam](#)

<http://www.seasite.niu.edu/vietnamese/VNMainpage/vietsite/vietsite.htm>

This Northern Illinois University site provides detailed information about Vietnamese language, culture, travel, food, and language.

### ◆ [Ukrainian Language and Culture Home Page](#)

<http://pages.prodigy.net/l.hodges/ukraine.htm>

The website provides general information about Ukraine. It helps people who are interested in learning to speak Ukrainian and discovering Ukrainian culture.

### ◆ [Swahili Language and Culture](#)

<http://www.glcom.com/hassan/>

This website can be used to learn Swahili language and culture. It provides a number of handy language lessons and artifact and culture-related pictures.

◆ [Japanese Culture](#)

<http://www.amphi.com/~psteffen/fmf/culture.htm>

This site introduces Japanese culture including Kabuki, Shichi-Go-San Festival, the Tea ceremony, and Japanese weddings.

◆ [Brazil - Cultural Information](#)

<http://darkwing.uoregon.edu/~sergiok/brculture.html>

This website introduces Brazilian cultures with a variety of issues such as environment, health issues, or social issues.

◆ [Cultural Profiles Project](#)

<http://www.cp-pc.ca/english/>

This website provides a comprehensive list of each country over the world. By clicking each country, readers have information about the culture's landscape, family, education, food, people, and more.

◆ [Polish culture](#)

<http://www.culture.pl/en/culture/>

The website provides in-depth knowledge about Polish culture specifically focused on literature, music or architecture.

◆ [Virtual Finland](#)

<http://virtual.finland.fi/>

The website contains cultural information about Finland such as history, politics, art, people, or travel information.

## **Intercultural Communication**

◆ [Intercultural and International Communication](#)

<http://novaonline.nvcc.edu/eli/spd110td/interper/culture/cultnation.html>

This website provides readers with useful links including information about cultural differences and communication, intercultural conflicts and prejudice, and intercultural communication competencies.

◆ [Communicating With Strangers: An Approach to Intercultural Communication](#)

<http://www.colorado.edu/conflict/peace/example/gudy6816.htm>

This article summarizes the problems inherent in intercultural communications and what can be done to reduce those problems.

◆ [Resolving Conflict in a Multicultural Environment](#)

<http://www.colorado.edu/conflict/peace/example/will5746.htm>

This article discusses the cultural dimension of conflict and conflict resolution in the context of local governments. Another view of intercultural conflict resolution has been put forth by Mitchell Hammer. See his explanation of a model of Intercultural Conflict Styles, which can be very helpful in resolving situations.

[http://www.hammerconsulting.org/ics\\_model.php](http://www.hammerconsulting.org/ics_model.php)

◆ [Leadership Training As a Tool For Confronting Racial and Ethnic Conflicts -](#)

[http://www.colorado.edu/conflict/full\\_text\\_search/AllCRCDocs/93-24.htm](http://www.colorado.edu/conflict/full_text_search/AllCRCDocs/93-24.htm)

In this article, Flores discusses the importance of leadership training to improve skills in multicultural discourse and problem solving.

◆ [Multicultural, Cross-cultural & Intercultural Games & Activities](#)

<http://www.wilderdom.com/games/MulticulturalExperientialActivities.html>

This site provides a variety of cultural games, links to other sites with games, and some very interesting cross-cultural IQ tests.

◆ [Kwintessential Language and Culture Consulting](#)

<http://www.kwintessential.co.uk/>

This company presents some short articles on cross-cultural etiquette, conflict resolution, email, and more.

◆ [Cross-Cultural Communication: An Essential Dimension of Effective Education](#)

Revised Edition , by ORLANDO L. TAYLOR, Ph.D.

[The Mid-Atlantic Center](#)

<http://www.maec.org/cross/>

This book discusses issues such as cultural diversity in the U.S., cross-cultural communication issues in schools, and the relationships between culture, language and communication.

## **Some Cultural Resources on Books 24X7**

(available at no charge to UI faculty, staff, and students through the [SkillSoft](http://skillsoft.uiowa.edu) home page <http://skillsoft.uiowa.edu> )

### ◆ **When Cultures Collide: Leading Across Cultures, Third Edition**

By Richard D. Lewis

[Nicholas Brealey Publishing](#) © 2006 (622 pages)

This book provides a global and practical guide to working and communicating across cultures, presenting how different business cultures accord status, structure their organizations, and view the role of leader. It also covers some fundamental cultural information about a variety of the countries in the world.

### ◆ **American Cultural Patterns: A Cross-Cultural Perspective, Revised Edition**

By Edward C. Stewart and Milton J. Bennett

[Intercultural Press](#) © 1991 (192 pages)

The book begins with a discussion of the issues relative to contact between people of different cultures, the authors examine that nature of cultural assumptions and values as a framework for cross-cultural analysis. This book also provides detailed information about cultural patterns of perception and thinking including language and non-verbal behaviors of people.

### ◆ **Cultural Intelligence: Individual Interactions Across Cultures**

By P. Christopher Earley and Soon Ang

[Stanford University Press](#) © 2003 (398 pages)

This book mainly defines cultural intelligence and presents a model for understanding and measuring cultural intelligence. It also provides readers a broad conception of cultural intelligence

### ◆ **Exploring Culture: Exercises, Stories and Synthetic Cultures**

By Gert Jan Hofstede, Paul B. Pedersen and Geert Hofstede

[Intercultural Press](#) © 2002 (234 pages)

This book approaches training through the processes including building awareness about cultures, knowledge of culture, and skills to acquire cultural competence. This book also introduces the readers a variety of culture-related activities, dialogues, stories, and incidents.

◆ **The Art of Crossing Cultures, Second Edition**

By Craig Storti

[Intercultural Press](#) © 2001 (153 pages)

This book explains why crossing cultures can be so difficult and how to minimize that difficulty and all the unfortunate consequences it leads to. The book takes the reader step by step through the process of encountering and learning to deal effectively with another culture, showing where most people go wrong and how to keep that from happening.

◆ **Global Smarts: The Art of Communicating and Deal Making Anywhere in the World**

By Sheida Hodge

[John Wiley & Sons](#) © 2000 (256 pages)

Packed with practical tips and various anecdotes, this book helps the readers to develop a high degree of cross-cultural competency that translates into an unbeatable competitive edge. Though this book more focuses on business context, it helps others in the working places more understand how to cope with cultural differences and how to negotiate with people across culture.

◆ **Figuring Foreigners Out: A Practical Guide**

By Craig Storti

[Intercultural Press](#) © 1999 (167 pages)

This book provides cross-cultural training materials for anyone who wants to learn more about those from other cultures and intercultural communication. More specifically, the book includes the definition of culture, cross-cultural perspective, and a variety of culture in the workplace.