

WE NEED YOUR BANK INFORMATION TO EXPEDITE YOUR REFUND

In accordance with new federal regulations, University of Iowa policy requires that all excess financial aid refunds and all other credit balances from your University bill be electronically deposited to the financial institution account of your choice. This policy also covers refunds from PLUS loans to parents. Parent PLUS loan borrowers will be mailed an authorization form with their promissory notes or can print the form from the University Billing website, www.uiowa.edu/ubill/.

For prompt refund processing, it is important that you sign on to ISIS and provide your bank account information into the secure ISIS portal. Electronic refunds will be processed daily and in your account within two days. **If you do not provide your financial institution information, your excess refund could be delayed up to 14 days.**

Follow these steps to provide your financial institution information to the University:

- log into ISIS
- click on **“Student Records”**
- click **“Bank Information-Financial Aid Refund”** under **“Finances & Billing”** in the upper-right area of the screen
- complete the information requested

