

MAKING MEDICARE MAKE SENSE

Answers To Some of The Most Commonly Asked Medicare Questions

Q: What is the MyMedicare.gov website?

A: MyMedicare.gov is an online way to get personalized Medicare information. Currently there are 1.3 million people with Medicare and caregivers registered to create their own personalized online tool to manage their Medicare benefits. If you provide your email address when you register, Medicare will email you your user id and a temporary password (“pattern”) right away. When you login you will be immediately be prompted to change your password to protect your personal information.

Once online you can do the following on this site,

- Track your health care claims
- Check your Part B deductible status
- View your eligibility information
- Track your usage of preventive services
- Find your Medicare health or prescription plan or search for a new one and track your drug costs

The tool allows you to keep all of your Medicare information in one convenient place. For example, you may want to see when a claim gets paid by Medicare, or you may want track how much you’ve spent out-of-pocket towards your \$131 Part B deductible (what you pay each year before Medicare begins to pay its share).

Mymedicare.gov can even track which Medicare preventive services you have used each year, and remind you of those services you are eligible to have but haven’t used. For example Medicare covers preventive services like screening mammograms, prostate cancer screenings, and flu shots. On mymedicare.gov you will get reminders about taking advantage of these benefits.

There is also a “My Drug Costs” tab to organize and keep track of all of your prescription drug costs and spending.

Mymedicare.gov now includes:

- A glossary of the terms used by Medicare on the site.
- A Spanish version of mymedicare.gov.
- Easier viewing of your Medicare claims online.

- A printer friendly format for your claims.

For more information about Medicare, visit www.medicare.gov on the web. Or, call 1-800-Medicare (1--800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048. You can also contact your State Health Insurance Assistance Program or another local Medicare partner to get free help with your Medicare options or questions. For this local free help over the phone or in person, call 1-800-Medicare and ask for your State's Health Insurance Assistance Program.