

## MEDICARE'S NEW OPEN ENROLLMENT & PARTNER CENTER

CMS has consolidated information and dedicated two areas on the web for professionals' use, including an Open Enrollment Center and a Partner Center on [www.cms.hhs.gov](http://www.cms.hhs.gov). CMS is committed to assisting you with your outreach and work with people with Medicare. We hope this one-stop shopping centralization of information on these two sites will be helpful. You can locate these sites at <http://www.cms.hhs.gov/center/openenrollment.asp> and <http://www.cms.hhs.gov/center/partner.asp>

### ACCESSING PART D PLAN PERFORMANCE INFORMATION

Also, CMS has been developing standardized performance metrics for the Medicare Part D prescription drug plans. These metrics will provide people with Medicare additional information to make informed choices about their health care by allowing them to compare the performance of these plans. To access the performance information:

1. Go to [www.medicare.gov](http://www.medicare.gov) <http://www.medicare.gov>
2. Click on "Compare Medicare Prescription Drug Plans"
3. Click on "Find and Compare Plans"
4. Click on "Begin General Search"
5. Enter the requested information and click "Continue"
6. Review Current Coverage and Consider Options and click "Continue"
7. Decide if you want to get drug costs for your plans and either enter your drugs or click "Continue." If you enter your drugs, you will be prompted to go through several additional steps to enter drugs, save your drug selection, and choose a pharmacy.
8. Once you reach your personalized plan list, you will see a button on the right side of the page that says "Get Plan Performance Information." Click on this button.
9. When you click on "Get Plan Performance Information" a new window will pop up. This page provides an overview of the type of information available, which includes ratings concerning
  - a. Telephone Customer Service
  - b. Complaints
  - c. Appeals
  - d. Sharing Information with Pharmacists
  - e. Drug Pricing

For more information, contact:

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