

## Problem-Solving Resources for Undergraduates

Most problems encountered by undergraduates at The University of Iowa are minor and easily addressed, but sometimes problems are more significant and may benefit from help from others. Students always can talk with friends, family members, advisors, RAs, professors, TAs, department or college administrators, or any faculty or staff member about a concern. In addition, a number of offices on campus are available to help students with difficulties; see the listings below. If students aren't sure who to call, the following offices can help:

- **Ombuds Office**, 319-335-3608, [ombudsperson@uiowa.edu](mailto:ombudsperson@uiowa.edu)
- **Dean of Students**, 319-335-1162, [dos@uiowa.edu](mailto:dos@uiowa.edu)
- **Office of Retention**, 319-335-1497, [uc-retention@uiowa.edu](mailto:uc-retention@uiowa.edu).

### **Academic Difficulties:**

[Academic Advising Center](#) 319-353-5700 [Advising-center@uiowa.edu](mailto:Advising-center@uiowa.edu)

[Engineering Student Services](#) 319-335-5763

[Office of the Registrar](#) 319-335-0238 [registrar@uiowa.edu](mailto:registrar@uiowa.edu)  
(add/drop, withdrawal)

[Office of Retention](#) 319-335-1497 [uc-retention@uiowa.edu](mailto:uc-retention@uiowa.edu)

[Student Disability Services](#) 319-335-1462 [sds-information@uiowa.edu](mailto:sds-information@uiowa.edu)  
TTY 319-335-1498

### **Financial Concerns, Problems with Student Employment:**

[Office of Student Financial Aid](#) 319-335-1450 [financial-aid@uiowa.edu](mailto:financial-aid@uiowa.edu)  
(Toll-free 800-553-4692 to Admissions Office; ask to be transferred to Student Financial Aid)

[Student Employment](#) 319-335-1460 [Student-employment@uiowa.edu](mailto:Student-employment@uiowa.edu)

### **Health Concerns:**

[Student Health Service/Health Iowa](#) 319-335-8370 [health@uiowa.edu](mailto:health@uiowa.edu)

[University Counseling Service](#) 319-335-7294 [Ucs@uiowa.edu](mailto:Ucs@uiowa.edu)  
Crisis Line 319-351-0140

### **Housing or Dining Problems:**

[University Housing and Dining](#) 319-335-3000 [housing@uiowa.edu](mailto:housing@uiowa.edu)

On-campus housing or dining

[Off-Campus Housing Services](#)

**Legal Issues:**

[Student Legal Services](#) 319-335-3276 [Student-legal@uiowa.edu](mailto:Student-legal@uiowa.edu)

**Veterans' Concerns:**

[Veterans' Services](#)

[University of Iowa Veterans Center](#) 319-384-2020 [John-mikelson@uiowa.edu](mailto:John-mikelson@uiowa.edu)

**Confidential Offices:**

Students may contact any of the following confidential offices about sensitive issues.

[Office of the Ombudsperson](#) 319-335-3608 [ombudsperson@uiowa.edu](mailto:ombudsperson@uiowa.edu)

[RVAP \(for sexual abuse and harassment\)](#) 319-335-6000 [rvap@uiowa.edu](mailto:rvap@uiowa.edu)  
800-228-1625 (24 hours)

[University Counseling Service](#) 319-335-7294 [Ucs@uiowa.edu](mailto:Ucs@uiowa.edu)  
Crisis Line 319-351-0140

[Women's Resource and Action Center \(WRAC\)](#) 319-335-1486 [wrac@uiowa.edu](mailto:wrac@uiowa.edu)

**Concerns about Sexual Harassment or Misconduct, Dating Violence, or Stalking:**

[Office of the Sexual Misconduct Response Coordinator](#)  
319-335-6200 [monique-dicarlo@uiowa.edu](mailto:monique-dicarlo@uiowa.edu)