

Terms and Conditions for Inclusive Rates United Kingdom	
Currency:	Sterling - GBP
Sales Tax:	17.50%
London Congestion Charge:	There is a congestion charging scheme operating in Central London, which requires drivers to pay GBP 8 per day if they wish to drive within the Central London congestion zone between the hours of 07.00hrs and 18.30hrs Monday - Friday. The penalty fee for non-payment of the daily congestion charge is GBP 100.00. For more information, please see the Transport for London's Congestion Charging pages at www.tf.gov.uk . For branches located inside the congestion zone, there will be a congestion fee charge of GBP 8 levied at pick-up between 07.00hrs and 18.30hrs Monday - Friday. This is applicable to renters picking up during these times at the following London locations :- London Marble Arch.
Premium location Surcharge:	A premium location surcharge of 13% applies to the following locations in the UK: Aberdeen - Aberdeen Airport, Belfast City - Belfast City Airport, Belfast International Airport, Birmingham Airport, Birmingham City, Bournemouth, Bradford, Bristol, Bristol Airport, Cardiff, Cardiff Airport, Dover, East Midlands Airport, Edinburgh Airport, Edinburgh City, Exeter, Fulham, Gatwick Airport, Glasgow Airport, Glasgow City, Heathrow Airport, Inverness, Kennington, Kings Cross, Leeds, Liverpool, Liverpool Airport, Luton, Luton Airport, Manchester Airport, Manchester City, Marble Arch, Newcastle Airport, Newcastle City, Prestwick Airport, Southampton, Southampton Airport, Stansted Airport and Swansea.
Mileage:	Unlimited mileage 1-27 days applies. Capped mileage of 2100 miles applies for every 28 day period - a surcharge of GBP 0.10 per mile will apply thereafter.
Road Fund/Licence Fee:	GBP 1.22 per day, excluding tax.
Additional Drivers' Charge:	Additional driver charge is GBP 6.19 per day + vat per additional driver. There is a maximum charge of £35.00 + VAT. Additional drivers must be over 21. All additional drivers must meet the age and license requirements set out below.
Driver requirements:	Minimum rental age is between 21 and 25 years old depending on car group. There is no upper age limit except Pembroke and Carmarthen and the Isle of Man where the age limit is 75 years. Plymouth, Exeter, Newquay and Taunton, the upper age limit is 70 years. Wigan has a minimum rental age of 25 years for all cars. Full UK licence that has been held for at least one year. Must be a minimum age of 21 years. The new Photo Driving licence is required and must be issued in July, 1998. Endorsements are not shown on this licence but are displayed on a secondary paper Counterpart Licence. Customers must produce both documents at the start of the rental. Existing paper licences (which do show endorsements) will be valid until their expiry date or until their details change. When producing this licence a Passport or another form of ID must be produced. Licences issued overseas must be clearly identifiable as a driving licence, otherwise an International Driving Licence will be required, also a Passport must be produced. There is no upper age limit except Pembroke and Carmarthen and the Isle of Man where the age limit is 75 years. Plymouth, Exeter, Newquay and Taunton, the upper age limit is 70 years.
Young Drivers' Surcharge:	21 - 22 years = GBP 14.00 + VAT per day. 23 - 24 years = GBP 9.95 + VAT per day.
Payment Policy:	Cash payments permitted on all car groups except (executive cars). All major credit cards are accepted: Diners, American Express, Visa, Eurocard and Master Card. National charge cards and vouchers are accepted. All locations within normal working hours will accept cash deposits providing the customer is a walk in. Travellers Cheques are acceptable in GBP only.
Domestic One Way:	One way charge is GBP 5 between mainland UK locations. One-way rentals are permitted from any Northern Ireland location to the following locations in the Republic of Ireland:- to Dublin - £100.00 + VAT for rentals of 1 - 2 days, £75.00 + VAT for rentals of 3 - 6 days, £50.00 + VAT for rentals of 7 - plus days. Cork and Shannon - £250.00 + VAT for rentals of 1 - 2 days, £175.00 + VAT for rentals of 3 - 6 days, £100.00 + VAT for rentals of 7+ days.
Refuelling:	All vehicles are supplied with a full tank of fuel and it is the customer's responsibility to return the vehicle full or pay for any missing fuel at the end of rental. On rentals of 5 days or longer we will automatically add the cost of a full tank of fuel to our rental charges at time of pick-up. This method eliminates the need for you to refuel the tank prior to returning. The fuel amount charged at time of rental will be based on a market competitive price and the car model rented. We are unable to issue a refund for unused fuel. A fuel deposit will not be required for rentals of 5 days or longer. For rentals of 1 to 4 days a fuel purchase option is available. Ask for further details when picking up your vehicle.
Delivery and Collection:	Business Delivery and Collection: Up to and including 5 miles - free of charge 6 miles and including 15 miles - GBP 10 each way Over 15 miles - GBP 20 fixed charge. Home Delivery and Collection: Up to and including 10 miles - GBP 10 each way. Over 10 miles - GBP 20 fixed charge. Aborted delivery or collections are charged at a fixed charge of GBP 20, per aborted delivery or collection.
Out of Hours:	Reservations taken within our standard operating hours, for delivery/collections outside our standard operating hours will be provided at a charge of GBP 10 in addition to delivery and collection charges.
Cross Border Policy:	All vehicles groups may be taken abroad at a surcharge of GBP 18 per day (administration fee) excluding tax. This charge does not apply to vehicles going to the Republic of Ireland. A Green Card is required (and will be issued by the renting location) should the renter be visiting countries outside of the following list - EEC countries, Czech Republic, Slovakia, Hungary, Norway, Switzerland, Iceland, Liechtenstein, Gibraltar, Andorra, and San Marino. Cars may not be driven into Eastern Europe. Renters will additionally be required to purchase breakdown cover at a cost of GBP 50 including tax. If the renter is using National's insurance, they must be in possession of a letter of authority, allowing them to take the vehicle outside the United Kingdom. Letter will be supplied by the renting location.
Third Party Liability:1 Primary	Maximum liability for third parties: Unlimited coverage for death and disability. Property damage: GBP 5,000,000 for vans. GBP 25,000,000 for cars. This is included in all rates.
DLW, optional:	Damage Liability Waiver includes Theft Liability Waiver; this is included in the rental rate. Deductible GBP 550 - 650 applies.
Special Equipment:	Child/Infant seat - GBP 20 (deposit GBP 50 is required). Child seats are on request only and availability cannot be guaranteed. Mobile phones (PHN) - GBP 4.50 per day. Credit card authorisation is required for each phone rental: GBP 300 deposit is held on card for phones set up for U.K. calls; GBP 500 for a phone configured for international calls. If the phone is to be taken and used overseas the deposit required will be GBP 1,000. A GBP 200 excess applies if the telephone is lost or stolen. One-ways: A GBP 5 charge is payable unless the telephone is being dropped off at one of the 10 key locations, (Heathrow Apt, Gatwick Apt, Birmingham Apt, Manchester Apt, Edinburgh Apt, Glasgow Apt, Belfast International Apt, London - Marble Arch, East Midlands Apt, Bristol - Muller Road. Stocks of Mobile phones are held at these locations)
Additional charges:	Customers will be charged GBP 85 for loss of vehicle keys. An additional Meet and Greet service is also available on request for an additional charge of GBP 17.50 + VAT. For all Meet and Greet bookings delivery and collection charges still apply. UK residents requesting Meet & Greet are subject to an Equifax credit check. Non-UK resident inbound renters must produce a full valid licence and Passport. Only acceptable method of payment: Credit or Debit Card. The car group VS - Minibus is only available at Heathrow, Gatwick and Kennington. For Gatwick, reservations are to be made for Crawley and for Heathrow, reservations to be made for Harlington who will deliver in to the airports. For this car group there is a minimum rental length of 5 days. One way rentals are not permitted and this car group cannot be taken outside the UK.
Roadside Assistance:	In case of breakdown or accidents, emergency telephone numbers can be found on the vehicle tax disc and key fob. Cover is provided through either the AA or RAC, dependent on the vehicle manufacturer. Customers should call the emergency number shown on their vehicle. Coverage is 24 hours a day, 7 days a week.
Please Note:	National reserves the right to increase prices due to changes in UK tax law and practice (including but not limited to changes in corporation tax rates and capital allowances) which leads to increased costs to National.

*Ancillary Charges and Excess Damage Amounts are subject to change without notice
If certain insurances are declined, the customer may be responsible for the full vehicle amount in the event of damage or theft.
1 This information is subject to change without notice*