

NANCY L. BAKER

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Professional Experience

University Librarian, University of Iowa, Iowa City, Iowa, 2000-

Responsible for the overall administration of operations and personnel in 12 libraries.
Total staff: 72 librarians and 115 staff.

Director of Libraries, Washington State University, Pullman, Washington, 1991-2000

Responsible for the overall administration of operations and personnel in 11 libraries – 6 of these at the Pullman campus; 3 at the WSU branch campuses in Spokane, Vancouver, and Tri-Cities; and the Energy Library in Olympia. Total staff: 46 librarians and 104 staff.

Associate Director of Libraries for Public Services, University of Washington, Seattle, Washington, 1984-1991

Responsible for the public services units in the main Suzzallo/Allen Library, including the Central Reference, Circulation, Computer-Based Reference Services, Government Publications, Interlibrary Borrowing Service, Resource Sharing, Curriculum Materials, Microforms-Newspapers, Special Collections, Preservation, Manuscripts and University Archives. Also responsible for oversight of the Odegaard Undergraduate Library, including Central Reserve operation, the Media Center, and system-wide User Education Program. Acting, 1984-85. Total staff: 36 librarians and 54 staff.

Assistant Director of Libraries for Undergraduate Services, University of Washington, Seattle, Washington, 1984

Head of the General Reference Department, University of Utah, Salt Lake City, Utah, 1981-84

Responsible for the management of the main library Reference Department (primarily serving the social sciences and the humanities) offering both traditional and computer assisted reference service and user education. Also responsible for administrative oversight of the Fine Arts Library and the Interlibrary Loan Department. Collection development responsibility in Theatre Arts. Total staff: 9 librarians and 5 support staff.

Head of Reference Department, University of Kentucky, Lexington, Kentucky, 1978-81

Responsible for the administration of the General Reference Department, Online Searching Unit, User Education Program, Map Department, Business Library, and Media Center. Total staff: 10 librarians and 3 support staff.

Senior Reference Librarian, Middlebury College, Middlebury, Vermont, 1976-78

Coordinated reference services and user education; assisted with microforms.

Assistant Reference Librarian/English Bibliographer, State University of New York at Binghamton, Binghamton, New York, 1973-76

Responsible for collection development in English and American literature, journalism and linguistics; for coordination of user education program, and for reference assistance in the social sciences and humanities. Acting Head of the Reference Department, 1975-76.

Education

B.A., English Literature (with honors), University of Connecticut, Storrs, Connecticut, 1972.

A.M.L.S., The University of Michigan, Ann Arbor, Michigan, 1973.

M.A., English Literature, State University of New York at Binghamton, Binghamton, New York, 1978.

Graduate Certificate, Public Administration, University of Utah, Salt Lake City, Utah, 1983.

Publications

Baker, Nancy L. and Huling, Nancy. *A Research Guide for Undergraduate Students: English and American Literature*. New York: Modern Language Association of America, 5th ed., 2000.

Baker, Nancy L. and Huling, Nancy. *A Research Guide for Undergraduate Students: English and American Literature*. New York: Modern Language Association of America, 4th ed., 1995.

Baker, Nancy L. and Huling, Nancy. *A Research Guide for Undergraduate Students: English and American Literature*. New York: Modern Language Association of America, 3rd ed, 1989; 2nd ed., 1985, 1st ed., 1982.

Baker, Nancy L. and Eloise McQuown. "Assessment Centers: A Technique for Selecting Academic Library Administrators." *Journal of Academic Librarianship*, vol. 11, no. 1, pp. 4-7.

Baker, Nancy L. *Forward to Fiction 1876-1983: A Bibliography of United States Editions*. New York: R.R. Bowker Company, 1983.

_____. "The Home Reference Library," *Middlebury College Alumni Newsletter*, Spring, 1978, p. 4.

_____. Reviews of reference books. *Library Journal*, 1979-85.

Professional Affiliations

Association of Research Libraries, 1991- .

Board of Directors, 2000- .

University of Iowa institutional representative, 2000- .

Washington State University institutional representative, 1991-00.

Research Collections Committee, 2000- .

Leadership and Management Committee, 1992-94; 1996-00.

Diversity Committee (formerly Minority Recruitment and Retention Committee), 1994-00.

Chair, 1996-99.

American Library Association, 1972-80, 1982- .

Association of College and Research Libraries (ACRL)

ACRL Nominations 2001 Committee, 1999-00.

ACRL National Conference, 2001

PreConferences Planning Committee, Co-Chair, 1999-01.

University Library Section, 1982- . Chair, 1994-95; Vice Chair (Chair Elect), 1993-94.

Planning Committee, Current Topics Discussion Group, 1988-90. Chair, 1989-90.

Undergraduate Library Discussion Group, 1984-85.

Western European Languages Specialists, 1974-76.

Washington Chapter of ACRL, 1984-00.

Library Administration and Management Association (LAMA)

Women Administrators Discussion Group. 1985- . Chair, 1988-89.

University of Iowa School of Library and Information Science, Advisory Committee, 2000-

CIC Library Directors, 2000 - .

Center for Research Libraries, Planning Committee, 1996-00.

Coalition for Networked Information, institutional representative, 1991- .

Iowa Library Association, 2000- .

OCLC Users Council, OCLC Pacific delegate, 1997-00.

Resource Sharing Convener, 1998-99.

OCLC Pacific Users Council Nominating Committee, 1994, 1997, 1998.

Inland Northwest Coalition of Libraries (Spokane area public and academic libraries), 1991-00.

Chair, 1993-94.

Interinstitutional Committee on Chief Librarians (Directors of the 6 Washington state-supported colleges and universities), 1991-00. Chair, 1991-92.

Public Services Directors of Large University Libraries, 1985-91. Chair, 1989-90; Vice Chair, 1987-88.

Washington Library Association, 1991-00.

Kentucky Library Association, 1977-81.

Utah Library Association, 1981-84.
Reference and Adult Services Division. Vice Chair, 1983-84.

New England ACRL, 1976-78
Bibliographic Instruction Committee, 1977-78.
Bibliographic Instruction Directory Subcommittee, 1977-78.

SUNY Librarians Association, 1973-76.

Eastern New York ACRL, 1975-76.
Delegate to the Planning Committee, 1975.

Teaching Experience

University of Washington Graduate School of Library and Information Science.
Library Management Continuing Education Certificate Program (program on staff issues),
January, 1990.

University of Kentucky, College of Library Science.
Library Science 530 "Introduction to Reference" Summers, 1980 and 1981.
Library Science 502 "Introduction to Reference" Fall, 1978.
Library Science 690B "Computer Based Reference Services" Spring, 1979. (Assisted with
laboratory sessions).

State University of New York at Binghamton.
Harpur College 111 "Introduction to Library Research" Fall, 1975.

Public Presentations

"Where Have All the Librarians Gone: Recruiting and Retaining Academic Librarians for the
Future?", Iowa Library Association, Davenport, Iowa, May 18, 2001.

"Distributed Learning and New Learning Communities." Program Convener. Association of
Research Libraries, Eugene, Oregon, May 14, 1998.

"Building Community from Diversity." Program Convener. Association of Research Libraries,
Albuquerque, New Mexico, May 15, 1997.

"Innovative Technologies for Education/Future Change in Education and its Effects on
Libraries." Program Panelist. OCLC Users Council, Dublin, Ohio, February 9, 1997.

"Areas of Cooperation: Educational Telecommunications." Northwest Academic Forum,
Moscow, Idaho, 1993.

"Changing Libraries." Annual Conference of Seventh Day Adventist Librarians, Walla Walla,
Washington, 1993.

"Access vs. Ownership: Critical Issues for University Libraries." American Library Association
Annual Conference, Chicago, Illinois, 1990.

“Parental Leave: Managing the Library Without Mom or Dad.” American Library Association Annual Conference, Dallas, Texas, 1989.

“Serving Secondary Clientele: The Pain, the Gain.” American Library Association Annual Conference, Dallas, Texas, 1989.

“Two Career Relationships: What are the Trade-offs?” American Library Association Annual Conference, New York, New York, 1986.

Major Continuing Education Activities

Association of Research Libraries. “Building Strengths: Developing an ARL Agenda for Special Collections.” Providence, Rhode Island, June 27-29, 2001.

Association of Research Libraries. “New Culture of Assessment in Academic Libraries: Measuring Service Quality.” Washington D.C., October 20-21, 2000.

Association of Research Libraries. “Reframing Organizations.” (a management workshop for directors conducted by Lee Bolman of Harvard University for the Association of Research Libraries), Washington D.C., Fall, 1992.

National Conference on the Development of Statewide Preservation Programs. Washington D.C., March 2-3, 1989.

National Archives and Records Administration, Fourth Annual Preservation Conference (by invitation). Washington D.C., March 1, 1989.

EDUCOM '89. Ann Arbor, Michigan, October 16-19, 1989.

Third Microsoft International CD-ROM Conference. Seattle, Washington, March 1, 1988.

Librarianship 498A “Library Space Planning and Management.” University of Washington, Graduate School of Library and Information Science. Seattle, Washington, July 28 – August 8, 1986 (unofficial audit).

Preconference on CD-ROM. American Library Association. New York, New York, June 24, 1986.

Human Resources Management Workshop. University of Utah. Salt Lake City, Utah, April 23, 1984.

Library Management Skills Institute. Association of Research Libraries, Office of Management Studies. Washington D.C., November 13-16, 1979.

Preconference on Evaluation and Measurement of Library Services. Kentucky Library Association, Academic Library Section. Lexington, Kentucky, March 29, 1979.

Preconference on Collection and Analysis of Reference Statistics. American Library Association. Detroit, Michigan, June 15-16, 1977.

Conference on Measuring Reference Services. METRO. New York, New York, May 14, 1976.

Fifth Annual Conference on Library Orientation, Library Orientation Exchange (LOEX). Eastern Michigan University, Ypsilanti, Michigan, May 1975.

Educational Awards

Connecticut Library Association Scholarship Award, 1972.

Committee Membership

University of Iowa Committees

Academic Technologies Advisory Committee, 2000-
 Vice President for External Relations Search Committee, 2000-01.
 Director for Hardin Library for the Health Sciences Search Committee, 2001. Chair.
 Campaign Kick-off Committee, 2000-
 UI Press Advisory Board, 2001-2004

Washington State University Committees

Council of Deans, 1991-00.
 Leadership Council (formerly Provost's Council), 1991-00.
 Search Committee for the Director of the Museum of Art, 1998. Chair.
 Search Committee for Vice Provost for Human Relations and Resources, 1992-93. Chair.
 Steering Committee on Libraries, 1992-97. Chair, 1992-96.
 Faculty Senate Library Committee (ex officio), 1991-00.
 University Health and Safety, 1991-00. Chair, 1999-00.
 Advisory Committee on Human Relations and Resources, 1993-00.
 Chairs Workshop Planning Committee, 1993-00.
 Physical Facilities Subcommittee, 1991-00.
 Planning Committee for the University Center, 1992.
 Ad Hoc Committee on Telecommunications, 1994-00.
 Diversity in the Arts Committee, 1992-97.
 Advisory Committee on International Affairs, 1992-94.