

The National Study of Nursing Home *Social Services*

Preliminary Results

10/20/2006

n=1128

(VA and non-VA combined)



The University of Iowa
School of Social Work
Study Director: Mercedes Bern-Klug
319 335-1265
Fax 319 335-1711
Rm 308 North Hall
Iowa City IA 52242
Mercedes-bern-klug@uiowa.edu

UNDERSTANDING SOCIAL SERVICE INVOLVEMENT in This Nursing Home Facility

SECTION A: Admissions Process #1-7

To what extent is social services involved? (If not done by any staff member, please circle "9")		Social Services is <i>never</i> involved	Social Services is <i>sometimes</i> involved	Social Services is <i>usually</i> involved	Social Services is <i>always</i> involved	This is <i>not</i> done at our facility
<i>Please circle the best number for each question:</i>		▼	▼	▼	▼	▼
1.	Visit potential residents in the hospital or at home to assess for possible admission...	1	2	3	21%	9
2.	Orient new residents and family members to the facility...	1	2	3	61	9
3.	Explain to residents/family when and how to apply for Title 19 (Medicaid)...	1	2	3	56	9
4.	Explain to residents/families how to find information about a Medicare Part D drug plan...	1	2	3	42	9
5.	Coordinate the admissions paperwork...	1	2	3	49	9
6.	Engage new residents and/or family in a discussion about whether they have or want advance directives...	1	2	3	73	9
7.	Screen all residents for depression upon admission... (If yes, please specify screening tool: _____)	1	2	3	42	9

SECTION B: Developing an Individualized Plan of Care #8-23

8.	Invite resident and/or family to care plan meetings...	1	2	3	77%	9
9.	Attend quarterly care plan meetings...	1	2	3	98	9
10.	Provide written care plan minutes to family or resident...	1	2	3	31	9
11.	Screen at-risk residents for depression... (Please specify tool, if you use one: _____)	1	2	3	51	9

To what extent is social services involved?
 (If not done by any staff member, please circle "9")

Social Services is never involved	Social Services is sometimes involved	Social Services is usually involved	Social Services is always involved	This is not done at our facility
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Please circle the best number for each question:

▼	▼	▼	▼	▼
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12.	Screen residents for anxiety... (Please specify tool, if you use one: _____)	1	2	3	30%	9
13.	Screen residents for cognitive impairment... (Please specify tool, if you use one: _____)	1	2	3	49	9
14.	Plan interventions for residents who are depressed...	1	2	3	65	9
15.	Be part of the team that talks with residents/families about the possibility of hospice enrollment...	1	2	3	62	9
16.	Be part of the team that talks with a resident/family regarding stopping treatment (such as dialysis or chemo)...	1	2	3	40	9
17.	Discuss resident's care preferences with the physician...	1	2	3	17	9
18.	Review advance directives with a resident and/or family at least quarterly...	1	2	3	58	9
19.	Discuss option of "Do Not Resuscitate" (DNR) with resident or family...	1	2	3	61	9
20.	Discuss option of "Do Not Hospitalize" (DNH) with resident or family...	1	2	3	41	9
21.	Document residents' goals for personal growth in the care plan...	1	2	3	55	9
22.	Document residents' goals for participating in the daily life of the nursing home...	1	2	3	52	9
23.	Document residents' goals for remaining connected to the community beyond the nursing home...	1	2	3	50	9

SECTION C: Helping to Improve the Social & Psychological Well-being of Nursing Home Residents & Families #24-33

To what extent is social services involved? (If not done by any staff member, please circle "9")		Social Services is <i>never</i> involved	Social Services is <i>sometimes</i> involved	Social Services is <i>usually</i> involved	Social Services is <i>always</i> involved	This is <i>not</i> done at our facility
<i>Please circle the best number for each question:</i>		▼	▼	▼	▼	▼
24.	Facilitate family support groups... (Specify type(s): _____)	1	2	3	39%	9
25.	Provide emotional support to families...	1	2	3	74	9
26.	Handle disagreements between roommates...	1	2	3	74	9
27.	Facilitate the Resident's Council...	1	2	3	32	9
28.	Respond to resident complaints...	1	2	3	69	9
29.	Respond to family complaints...	1	2	3	68	9
30.	Help decide to transfer a resident to a psychiatric facility/unit for evaluation...	1	2	3	56	9
31.	Provide counseling (psychotherapy) directly with resident for depression and/or mood disorder...	1	2	3	29	9
32.	Assist with recreational activities...	1	2	3	8	9
33.	Organize shopping for clothes/supplies for residents...	1	2	3	28	9

SECTION D: Planning Discharges #34-38

34.	Arrange services in the community for residents who are being transferred from your facility to live in the community...	1	2	3	85%	9
35.	Meet with nursing and others to discuss/decide discharge plans for residents receiving Medicare rehab or sub-acute services ...	1	2	3	83	9
36.	Meet with nursing and others to discuss/decide discharge plans for non-Medicare residents...	1	2	3	86	9
37.	Identify long-stay residents who could live in the community with services...	1	2	3	75	9
38.	Arrange on-site memorial service for deceased residents...	1	2	3	19	9

SECTION E: Involving the Entire Facility in Meeting Psychosocial Needs #39-46

To what extent is social services involved?
(If not done by any staff member, please circle "9")

	Social Services is never involved	Social Services is sometimes involved	Social Services is usually involved	Social Services is always involved	This is <i>not</i> done at our facility
<i>Please circle the best number for each question:</i>					
39.	1	2	3	62%	9
40.	1	2	3	66	9
41.	1	2	3	63	9
42.	1	2	3	61	9
43.	1	2	3	46	9
44.	1	2	3	46	9
45.	1	2	3	43	9
46.	1	2	3	45	9

SECTION F: General Supportive Services #47-52

47.	1	2	3	88%	9
48.	1	2	3	6	9
49.	1	2	3	27	9
50.	1	2	3	28	9
51.	1	2	3	60	9
52.	1	2	3	5	9

SECTION G: Training #53-61

How prepared are you to provide one-on-one training to a new social service colleague about:

		Not able to do	Could do after 2-3 days of preparation time	Could do after a couple of hours of preparation	Could do without special preparation
<i>Please circle the number that corresponds to the best answer:</i>		▼	▼	▼	▼
53.	How to report suspected resident abuse (physical, emotional, financial or sexual) to the state authorities....	1	2	3	72%
54.	How to identify residents who would benefit from psychotherapy with a clinical social worker or psychologist...	1	2	3	64
55.	How to lead a "crisis management meeting" with resident/family and staff members....	1	2	3	42
56.	When to request a psychiatric consult with a psychiatrist, psychologist, or psychiatric nurse for a resident...	1	2	3	79
57.	How to help secure a legal guardian for a resident...	1	2	3	55
58.	How to lead a bereavement support group for residents ...	1	2	3	33
59.	How to lead a bereavement support group for staff ...	1	2	3	30
60.	How to identify resident's emotional needs related to health issues...	1	2	3	64
61.	How to evaluate the effectiveness of social services provided for residents' emotional issues...	1	2	3	49

